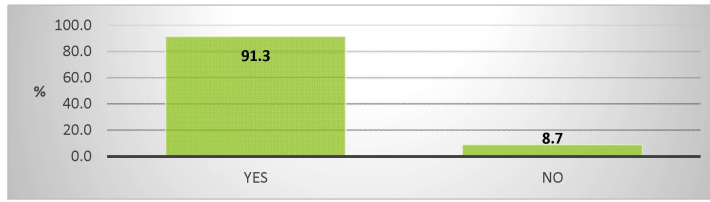


Nipigon District FHT 2024-2025 Survey Results

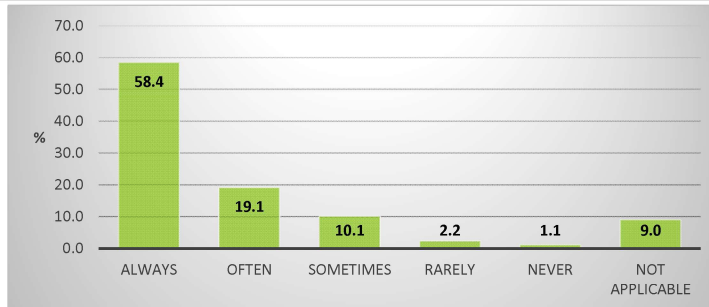
April 1, 2024 - December 31, 2024

Total Surveys 93

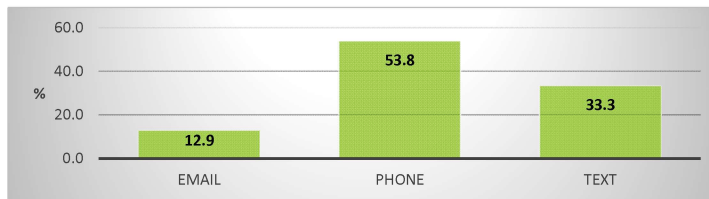
Do you feel when you needed an appointment with the Family Health Team, you were able to be seen in an acceptable time frame, from one of the above service providers?



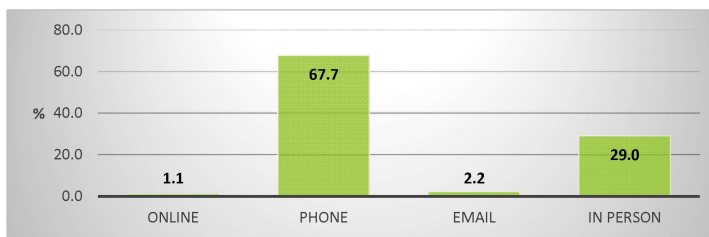
Any time you see a Family Health Team provider, how often do they or someone else in the office involve you as much as you want to be in decisions about your care and treatment?



What is your preferred method of contact?



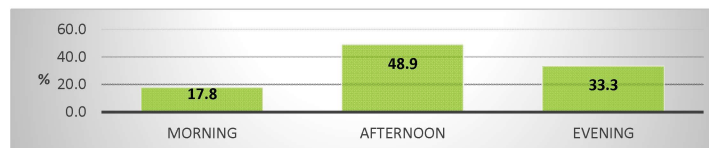
What method did you use to book your appointment?



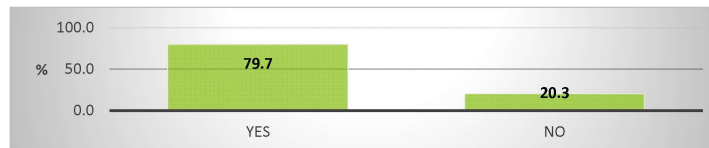
Would you like to see more community outreach programs?



What would be your preferred time for programming?



Do you feel your health has improved since coming to the Family Health Team within the past year?



Additional Comments

1. Outstanding staff, support and follow through
2. First time
3. glad for the various services here. may need abit improvement on the phone message...
4. Reminders should be by txt or email.. also booking appointments should be online or more appointments girls.. very hard to get ahold of them .. also months to be a doctor..
5. Very difficult to get appointments or reach by phone. I have physically had to go over from Red Rock. You should be able to leave a message and have someone return your call
6. Urgent care, when its not closed you can't get in the morning of lines are busy even at 9:00 and then you do get in at 9:03 and it's fully booked— is pre booking occurring for some people? Doctor wait time is terrible, and they treat you like a number.
7. Please ensure proper communication when providers need to cancel day of. We have attended multiple appointments to be told the provider is absent and no attempts were made to inform us.
8. great staff at family health team!